



Stay Connected with Sarawak Energy's Mobile App



Download Now



Enriching Customer Experience

Sarawak Energy strives to achieve excellence in customer service. We leverage on technology to enhance our operations and customer experience.

Our mobile application **SEB cares** provides a one-stop solution for customers on billing or payment related matters and we use Internet of Things to improve performance.

We have also introduced multiple touchpoints to provide greater convenience to our customers in reaching us.

Stay connected with us!

About Sarawak Energy

- Sarawak Energy is powered by a multi-disciplinary workforce of 5,000 Sarawakians, serving a population of about 3 million, covering domestic, commercial, industrial and export customers through an extensive transmission and distribution network.
- Our mission is to deliver reliable, sustainable and affordable energy for the people of Sarawak and beyond.

Scan me for more info :



Receive real-time alerts on outages and planned shutdowns



Pay your bills instantly



Find the nearest Customer Service Centre



Report and track on outages, faulty street lights, billing and metering issues



View and manage your electricity bills



Receive the latest news about Sarawak Energy